

FROM

I, Theo, will do everything I can to help you for six weeks, so long as you do everything you can to help yourselves. Helping Theo to give you her best involves you regularly checking your plan, responding promptly to her emails and requests for feedback and contacting her immediately should you need further help.

I/We have today received a personalised tutorial towards addressing my/our dog(s)' behaviour. We understand that in order for Theo to do her part:

(For 'I', read 'I/We'):

- I will do my best to follow the instructions in my training plan
- It is my responsibility to check my emails in the next 24 hours, to let Theo know if I've not received the plan. To print it off - letting Theo know if I don't have access to a printer.
- I understand that this is not a quick fix, and could take many weeks or be ongoing
- I understand that in order to qualify for support I must check through the plan regularly from day one, stick to it as closely as possible and provide prompt feedback when requested.
- I will have an open mind, not confuse things by introducing conflicting training methods picked up from books, TV or friends.
- I understand that it will need to involve the whole family including anyone else either living in my home or in close contact with my dog(s).
- I understand that it's my responsibility to regularly check my weekly support emails from Theo.**
- I understand that it's up to me to initiate contact by phone or email promptly should further help be needed.
- I am in agreement with Theo sending a brief courtesy report to inform my vet if it seems appropriate.
- it is entirely my responsibility to monitor my own dog(s) at all times, including with regard to the process/ issues discussed with Theo and that I should actively take any necessary steps/ precautions to ensure the safety and wellbeing of myself, my dog, other people and other animals at all times.
- I am happy for my dog(s)' photo to appear on Theo's website along with a 'story' that gives an overview but no personal details. Dog names can be changed if preferred.

Signed

Date